



UNIVERSIDAD DE GRANADA

Escuela Técnica
Superior de Ingenierías
Informática y de
Telecomunicación

FAQs

Courses

- **Where can I get information about timetables and exams?**

For timetables, consult this information:

<https://etsiit.ugr.es/docencia/grados/horarios>

For exams information: <https://etsiit.ugr.es/docencia/grados/calendario-examenes>

- **Where can I get information about my groups, courses code, changing of enrolled courses...?**

Please, send an email to @email

- **Can I change the group of a course?**

To do that, please, send an email to @email

- **Who is my tutor in this school?**

Your tutor will send you an email at the beginning of your stay. If not, please, send an email to @email

Electronic administration

- **How can I get the @correo.ugr.es account?**

Once that you are enrolled as UGR student, you will have to follow these instructions: <https://csirc.ugr.es/informacion/servicios/correo-electronico>

If you have any trouble, please contact to CSIRC:

<https://csirc.ugr.es/informacion/contacto>

- **Where do lecturers upload day-to-day information about courses?**

They usually use PRADO: prado.ugr.es. You will need an institutional account email to get access.

-

<http://etsiit.ugr.es/>

Where can I get information about my grades, email account, take away food and any other administrative issues?

You can access through Oficina Virtual: <https://oficinavirtual.ugr.es/>

Useful Information - questions

- **What mandatory bureaucratic procedures must I do in Spain?**

Please, watch carefully the following video and read the instructions:

[https://internacional.ugr.es/estudiantes/movilidad-entrante/tramites-obligatorios-](https://internacional.ugr.es/estudiantes/movilidad-entrante/tramites-obligatorios-extranjeria#_doku_registro_en_la_oficina_de_extranjeros_de_granadaestudiantes_erasm)

[extranjeria#_doku_registro_en_la_oficina_de_extranjeros_de_granadaestudiantes_erasm](https://internacional.ugr.es/estudiantes/movilidad-entrante/tramites-obligatorios-extranjeria#_doku_registro_en_la_oficina_de_extranjeros_de_granadaestudiantes_erasm)

- **How can I get my TUI (university card)?**

Once that you are enrolled as an UGR student, you can access Virtual Office to make an appointment in “Emisión Instantánea de la TUI”. You will need your ID card and the transcript of enrollment.

- **How to get access to eduroam?**

Follow the instructions in this link:

<https://internacional.ugr.es/estudiantes/servicios-recursos/wifi>

- **How to use UGR’s library?**

Follow the instructions in this link:

<https://biblioteca.ugr.es/informacion/presentacion/primeros-pasos>

- **How to create a go.ugr account?**

Follow the instructions in this link: <https://ceprud.ugr.es/formacion-tic/recursos-tutoriales/herramientas-google/usuario-go>

- **How to create a ms.ugr account?**

You can use Microsoft Office 365 as a UGR student. Follow the instructions of this link to get access: <https://csirc.ugr.es/informacion/servicios/office365>

- **Can someone help me with my accommodation?**

Here you have the UGR service for accommodation: <https://alojamiento.ugr.es/>